

READY, SET, GO

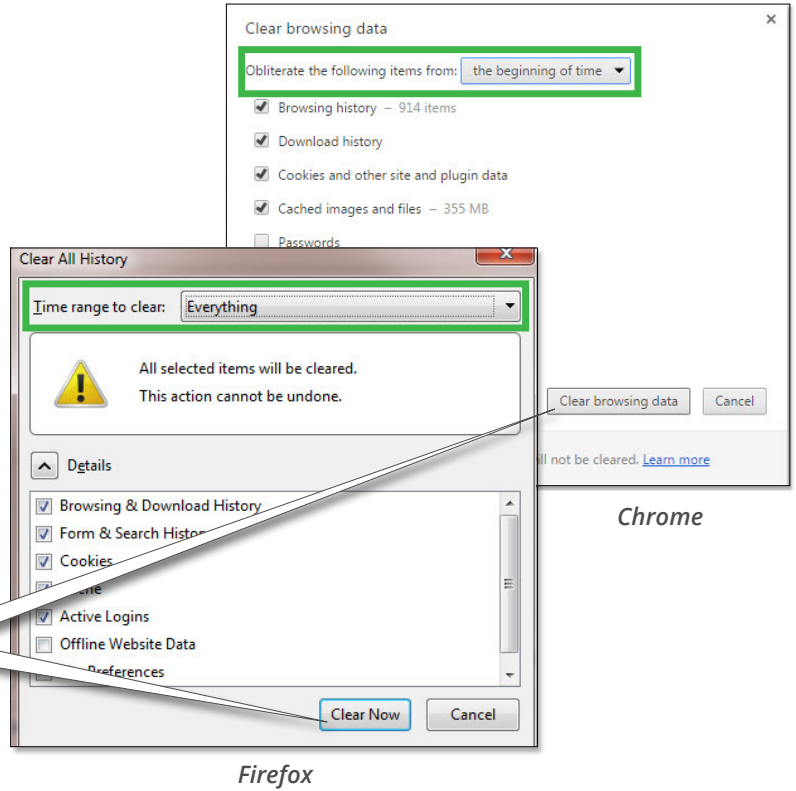
To work in Insight, you need:

- Access to the Internet
- Chrome or Firefox browser

We email your username, temporary password and the URL to your site.

After each Maintenance Window (and you'll see a [notice at login](#)), we recommend clearing your cache.

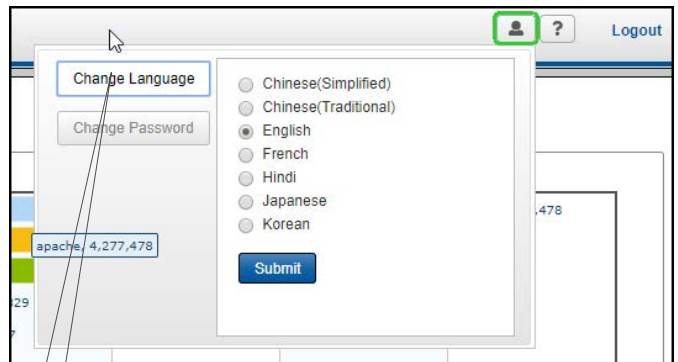
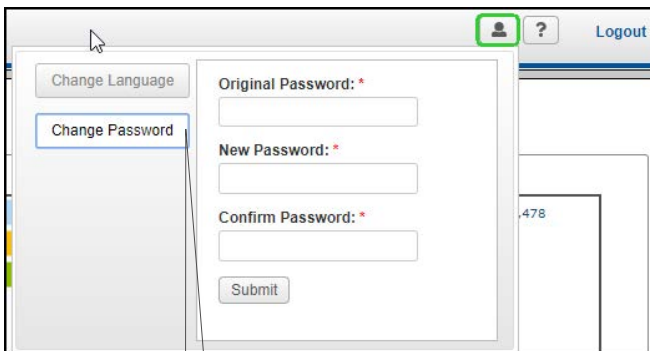
- In both Chrome and Firefox, use the Shift-Ctrl-Delete keys.



Chrome

Firefox

Chrome uses its own viewer to display PDFs. Firefox uses your default PDF Viewer.



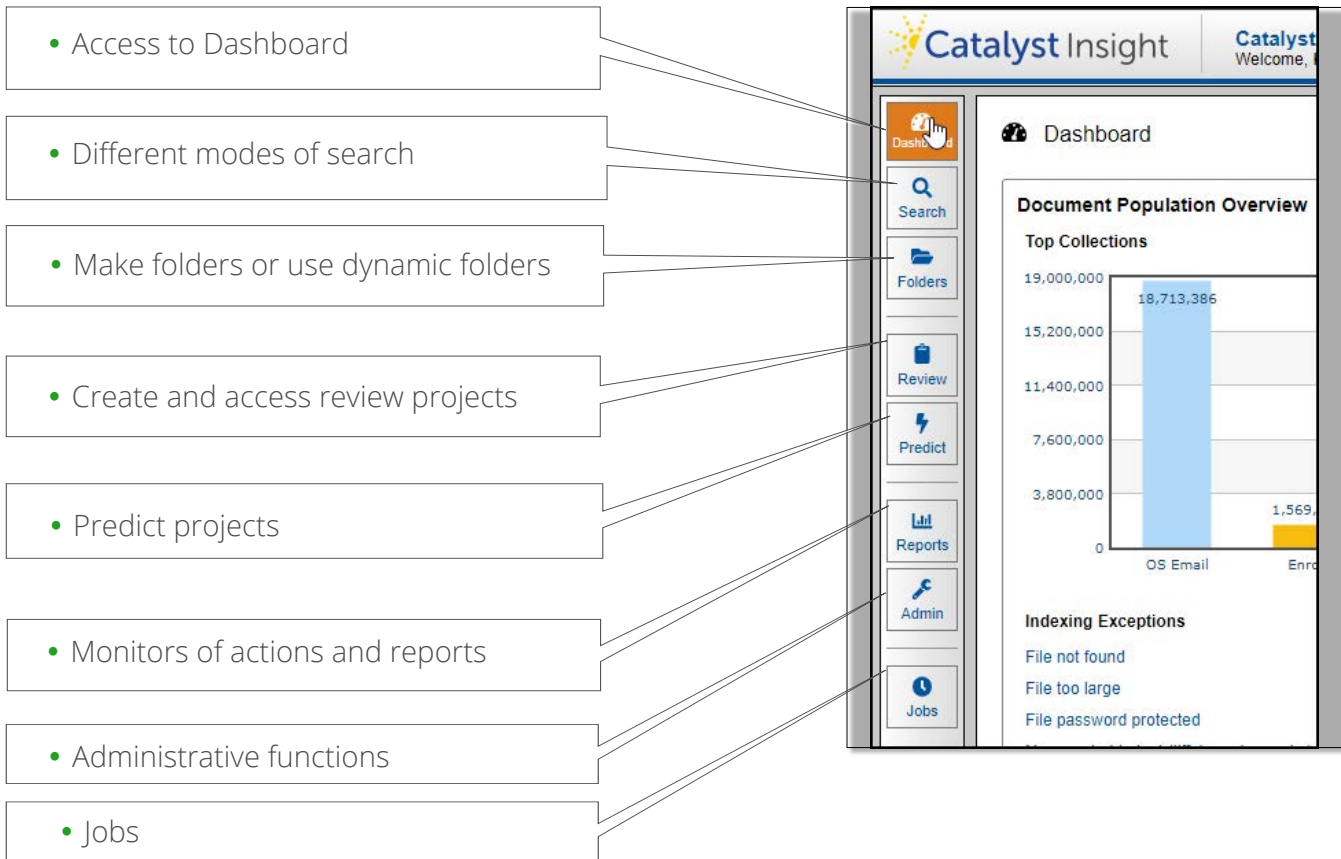
- Under Settings, Change Your Password...

- OR
- Change the language of the interface.

NOW, LET'S GET TO KNOW YOUR SITE

Use the Navigation buttons in the left side of the page to switch to other sections of Insight.

 Your permissions determine the buttons you see.



The screenshot shows the Catalyst Insight dashboard interface. On the left, a vertical navigation menu contains buttons for Dashboard, Search, Folders, Review, Predict, Reports, Admin, and Jobs. On the right, the main content area displays a 'Dashboard' header, a 'Document Population Overview' section with a bar chart, and an 'Indexing Exceptions' section with a list of errors.

- Access to Dashboard
- Different modes of search
- Make folders or use dynamic folders
- Create and access review projects
- Predict projects
- Monitors of actions and reports
- Administrative functions
- Jobs

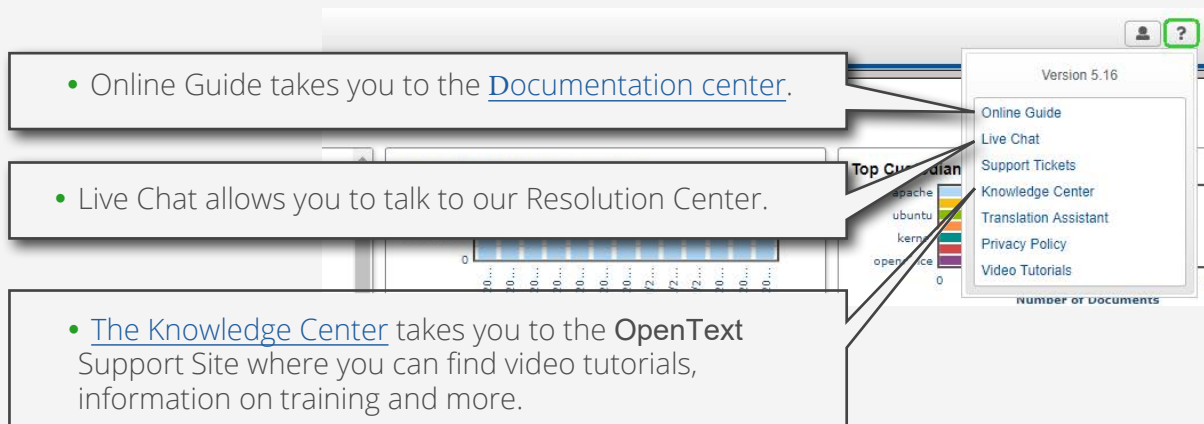
Document Population Overview

Collection	Count
OS Email	18,713,386
Enrc	1,569

Indexing Exceptions

- File not found
- File too large
- File password protected

If you need help, it's always here... Select the Support button.



The screenshot shows the Catalyst Insight interface with a support menu open. The menu is titled 'Version 5.16' and contains the following items: Online Guide, Live Chat, Support Tickets, Knowledge Center, Translation Assistant, Privacy Policy, and Video Tutorials. Callout boxes point to these items with descriptive text.

- Online Guide takes you to the [Documentation center](#).
- Live Chat allows you to talk to our Resolution Center.
- [The Knowledge Center](#) takes you to the **OpenText** Support Site where you can find video tutorials, information on training and more.